



# 8 steps to hassle-free cloud video surveillance

How to get your EYEfi Cloud Connect up and running

## At a glance

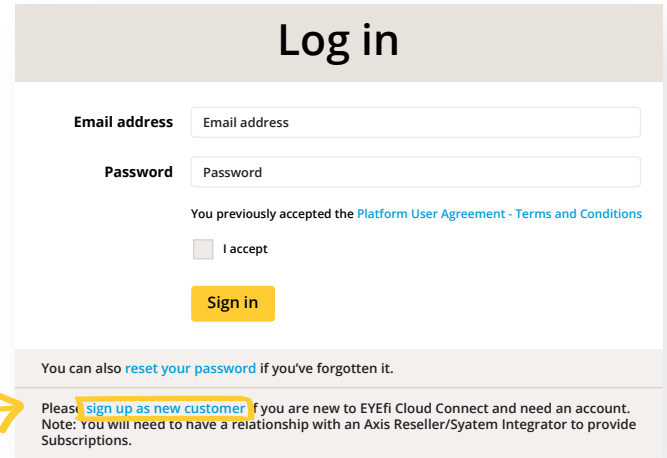
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- 1 Sign up to EYEfi Cloud Connect
- 2 Access EYEfi Cloud Connect via your web browser
- 3 Click the **Add Device** button
- 4 Complete all the camera details, including name, serial number, OAK and username/password
- 5 Set the **Camera Location Pin**
- 6 Click the **Local Camera Config** button
- 7 Enter the root password again from step four
- 8 Press the **Control** button on the camera device



# Make your move to the cloud

**1** Visit [Connect.cloud.eyefi.com.au](https://connect.cloud.eyefi.com.au) and click **sign up as a new customer**.



**Log in**

Email address

Password

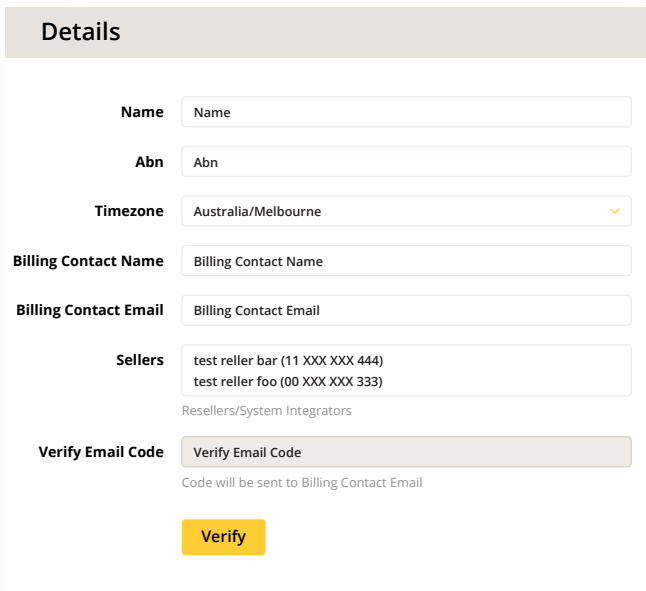
You previously accepted the [Platform User Agreement - Terms and Conditions](#)

I accept

**Sign in**

You can also [reset your password](#) if you've forgotten it.

Please [sign up as new customer](#) if you are new to EYefi Cloud Connect and need an account. Note: You will need to have a relationship with an Axis Reseller/System Integrator to provide Subscriptions.



**Details**

Name

Abn

Timezone

Billing Contact Name

Billing Contact Email

Sellers   
  
Resellers/System Integrators

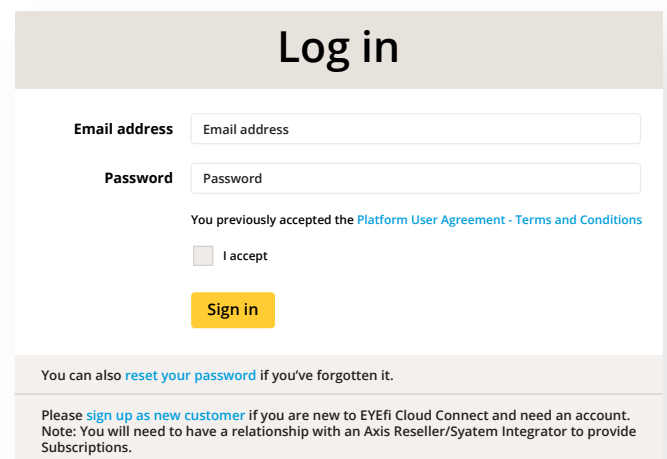
Verify Email Code

Code will be sent to Billing Contact Email

**Verify**

Fill out a few details...

**2** Access EYefi Cloud Connect here: [Connect.cloud.eyefi.com.au](https://connect.cloud.eyefi.com.au)



**Log in**

Email address

Password

You previously accepted the [Platform User Agreement - Terms and Conditions](#)

I accept

**Sign in**

You can also [reset your password](#) if you've forgotten it.

Please [sign up as new customer](#) if you are new to EYefi Cloud Connect and need an account. Note: You will need to have a relationship with an Axis Reseller/System Integrator to provide Subscriptions.

**Details**

Name:

Serial Number:   
MAC Address

OAK:   
Owner Authentication Key

Latitude:

Longitude:

Username:

Password:

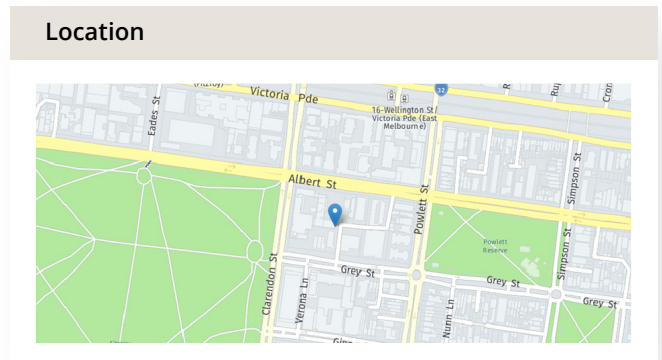
Sync device recordings  
Copy to cloud if storage subscribed

**3** Now you need to add your camera device. Head to the bottom of the LIVE View page and click **Add Device** to get started.

**4** Enter all the details of your camera, including camera name, serial number and OAK – making sure the latter includes the dashes as shown.

You'll also need to enter the username and password of the camera; remembering these are case sensitive. And if you're subscribed to our Cloud Connect Storage option, check the **Sync device recordings** box.

**5** Drag and drop the **Camera Location PIN** to the right spot, or click **Use Browser Location**. Finalise this stage by hitting **Add Device**.



**Details**

Name:

Status:

Serial Number:   
MAC Address

Latitude:

Longitude:

Username:

Sync device recordings  
Copy to cloud if storage subscribed

Groups:

**6** To configure your local camera, first click **Edit Device**.

You'll see a **Local Camera Config** button under **Details** – click it.

**Details**

Name	BD123
Serial Number	123498764567
	MAC Address
OAK	1234 ABCD 8X9Z
	Owner Authentication Key
Latitude	-37.806551
Longitude	144.998859
Username	root
Password	XXXXXXXXXX

Sync device recordings  
Copy to cloud if storage subscribed

**Add** Use Browser Location

**Local Camera Config**

**Delete**

**AXIS**  
COMMUNICATIONS

AXIS P1467-LE Bullet Camera

Username  
root

Set a password for the root account  
.....

Repeat password  
.....

I accept the [end user license agreement](#)

Share non-personal browser data to help us improve your user experience. This will download and run Google Analytics. [Learn more](#)

**Add user**

**7** Set the password for the "**root User Account**" – using the same details as before – and click

**Add User**

**8** Finally, press the **Control** button on the physical for a moment. It may take a minute, but you'll soon see your camera appear on the Live Screen.



# Key points to remember

To begin your journey to cloud video surveillance, you will need:

- ▲ Cloud Connect Subscription (available from your Reseller)
- ▲ Cloud Connect Storage Subscription for Offline storage (available from your Reseller)
- ▲ Email address for Cloud Connect account setup
- ▲ Internet connection
- ▲ Local connectivity to camera
- ▲ Chrome-based Browser
- ▲ Firmware version 5.60 or higher
- ▲ Motion Detection version 4 configured
- ▲ Installed SD Card or network storage configured
- ▲ Serial number
- ▲ OAK key
- ▲ IP address via DHCP or statically assigned
- ▲ Events configured
- ▲ Ability to press the camera button
- ▲ You may also need to make changes to your firewall



## Any questions or problems?

Just get in touch with our team at <https://www.axis.com/contact-us>

For more information relating to your specific camera please visit the Axis Support page at <https://www.axis.com/support>

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